

**Intellectual Property Law Group****Verizon Corporate Services Group Inc**

600 Hidden Ridge Drive  
Irving, Texas 75038  
MailCode HQE03H14  
Phone: 972718-4800  
Fax: 972718-3946  
E mail:  
christian.andersen@verizon.com

To: U.S. Patent and Trademark Office – From: Christian R. Andersen  
Examiner: G. GAUTHIER Sr. Paralegal – Intellectual Property  
Group Art Unit: 2645

**OFFICIAL****RECEIVED  
CENTRAL FAX CENTER**

Fax: 703-872-9306 Pages  
with 11  
Cover:

AUG 06 2004

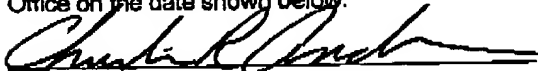
**FORMAL SUBMISSION OF:**

- 1) Amendment in Response to  
Non-Final Office Action.

Title:	MAXIMUM BENEFIT ROUTING
Serial No.	09/847,256
Filing Date:	May 2, 2001
First Named Inventor:	Joshua BERS
Atty. No.	00-4037 RCE 1

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
Christian R. Andersen

Date of Transmission: August 6, 2004